

## • 72% of employers conduct background checks • 58% of employers have caught lies on resumes during background checks • 37% of employers have made a bad hire because the candidate lied about his/her qualifications • One bad hire costs employers nearly \$17,000 on average

Session 3



### WHY CHECK?

- Background Checks
  - · Verify accuracy of information
  - Reduce risk
  - Reduce workplace violence
- Federal and California Law
  - Federal Fair Credit Reporting Act (FCRA)
  - California Investigative Consumer Reporting Agencies Act (ICRAA)
  - California Consumer Credit Reporting Agencies Act (CCRAA)

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### PROCEDURAL REQUIREMENTS

- Type of Report
- Disclosure Notice
- Written Authorization
- Certification of Compliance to Agency
- Obligation to Provide Applicant Copy of Report
- Employer Obligation when Employment Denied on Basis of Consumer Report

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### **VIOLATIONS**

- Common Background Check Violations
  - Failure to Provide a Stand-Alone Disclosure Form
  - Failure to Provide Sufficient Pre-Adverse Action Disclosure
  - Failure to Provide Sufficient Post-Adverse Action Disclosure
  - Failure to Comply with State Background
     Check Laws
  - Relying Solely on Vendors to Comply with Federal and State Background Check Laws

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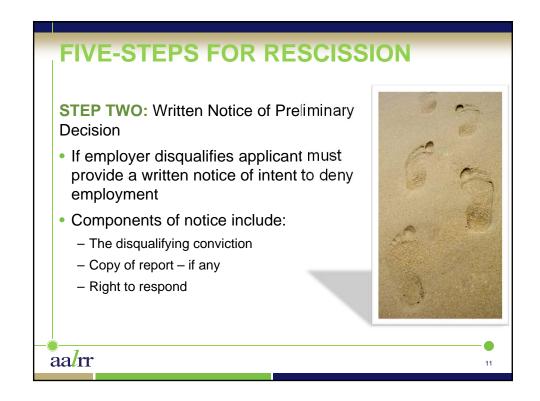
### **RESTRICTIONS**

- California Labor Code Section 432.7
  - Juvenile convictions
- Ban-the-Box Statute for Public Employers
- Statewide Ban-the-Box Legislation
  - No criminal history inquiries before a conditional offer
  - Five-step process to rescind conditional offer

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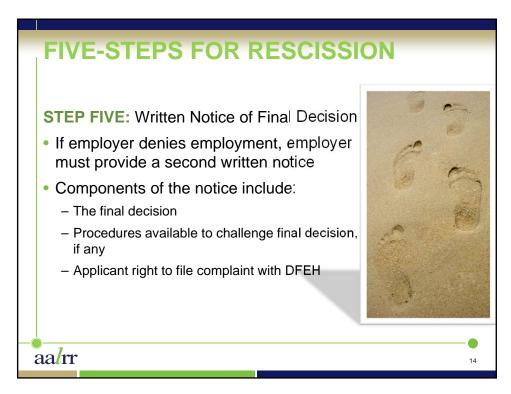


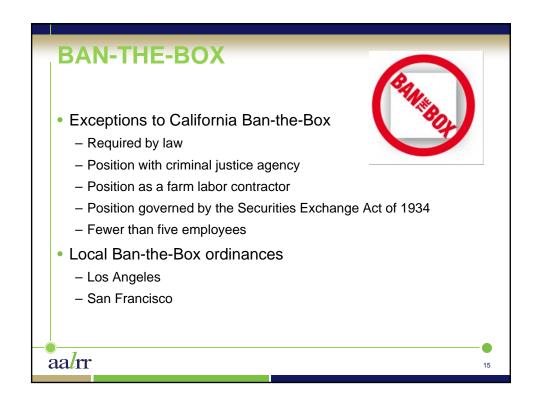










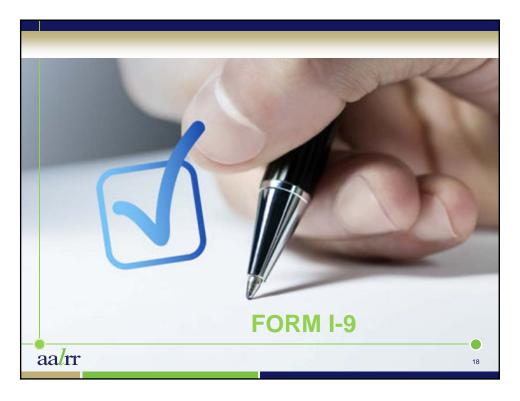
















# E-VERIFY Program operated by USCIS Optional program checks social security data base Proposed - The Legal Workforce Act (2017)







### TIPS FOR COMPLIANCE

- 1. Remove requests for salary history information from employment documents
- Remove requests for criminal history information in employment documents used prior to a conditional offer of employment
- 3. Delay conducting background checks until after conditional offers of employment
- 4. Coordinate with background check vendors
- 5. Audit background check forms and procedures

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### TIPS FOR COMPLIANCE 6. Modify pre- and post adverse action notices 7. Develop a salary range for every job posting 8. Train HR personnel and supervisors to refrain from unlawful inquiries 9. Use the current I-9 form 10.Conduct regular audits of the I-9 process

